

# MONITORING OF **JOBSEEKER'S ALLOWANCE**

Created by Veneto Lavoro in collaboration with Veneto Region - Economic policies, human capital and EU programming area.

*Data as at 31 December 2020*

Report n. 10 – February 2021

# THE DATA

The "**Jobseeker's Allowance**" (Assegno per il Lavoro) is a spending contribution made available by the **Veneto Region** to combat long-term unemployment by **supporting unemployed people over 30 in their search for a new job** through information, guidance and counselling services, training and support for integration/re-integration into work. It can be applied for by all unemployed people over 30 who are resident or domiciled in Veneto, regardless of how long they have been unemployed for.

From October 2018 to 31 December 2020 the Veneto Job Centers have issued 52,775 Jobseeker's Allowances in total, 10,860 of which issued by the Job Centres in the province of **Padua** (20% of the total), 10,309 by those of **Treviso** (20%), 10,329 **Verona** (19%), 9,852 **Vicenza** (19%), 6,958 **Venice** (13%), 2,396 **Rovigo** (5%) and 2,071 **Belluno** (4%). The time elapsing between the request for an appointment and the issue of the allowance, subject to the competent Job Centre checking the requirements and *profiling* the worker, is on average shorter **than 10 days**. Once the allowance has been received, the worker has 30 days to choose one of the 108 accredited bodies for Employment Services in the Veneto Region that are allowed to implement the measures, with 400 offices available across the region.

Gender distribution is substantially homogeneous between males and females, with a slight prevalence for the latter. In terms of citizenship, **Italians** clearly prevail (78%), but with a significant proportion of **foreigners** (22%). 70% of recipients are **over 40** (36% aged 40-49 and 34% over 50), while less of one out of three is under 40.

At the time of granting the Jobseeker's Allowance, the Job Centre defines the employability **profile of the unemployed person**, i.e. the degree of distance of the unemployed person from the labour market, and the degree of aid intensity, which will determine the maximum allowable amount for services aimed at assisting the person's placement/outplacement. The **value of the allowance** is determined on the basis of the employability profile, which is broken down into three levels of intensity of outplacement aid: **Band A (low aid intensity)**, people who have a good chance of outplacement, even independently, in the medium-short term; **Band B (medium aid intensity)**, people with medium-low educational qualifications who need outplacement in the labour market; **Band C (high aid intensity)**, people who, due to specific problems, need intensive job search services. Recipients are evenly distributed across the three bands, with a slight prevalence in the low aid intensity band.

A total of 16,642 allowances **were granted in 2020**, which is lower than the previous year and is largely due to the **effects of the Covid-19 emergency**, the *lockdown* and the resulting restrictions on travel as well as the employment protection measures (freeze on redundancies and extension of the furlough scheme), which contributed to limiting the number of people becoming unemployed, which is a prerequisite for applying for a jobseeker's allowance.

In order to **activate the Jobseeker's Allowance**, the recipient must set an appointment with the chosen accredited body for Employment Services and sign the **Active Policy Proposal (PPA)** containing the details of the activities to be carried out. If, within 30 days of the date of issue of the allowance, the recipient does not choose any body, does not hold the required interview and therefore does not sign the PPA, the allowance lapses and is deemed to have expired. If the person concerned wishes to re-take part in the initiative, he/she must go to the Job Centre again, provided that he/she still meets the requirements.

As at 31 December 2020, **45,469** allowances had been activated in total, i.e. 86% of the total allowances granted. The main accredited bodies for Employment Services in terms of the number of activated allowances continue to be **GI Group** (6,636 Allowances, **Umana** (6,034), **Adecco** (4,040), **Manpower** (3,597) and **Enaip Veneto** (3,195). The activation of the allowance implies the start of the placement/outplacement assistance activities provided for by the Programme and agreed in the PPA, which may concern **information, guidance, counselling, training and support to integration or re-integration into work**.

A prevailing part of the value of the allowance, concerning the **support services for integration/re-integration into work**, is granted to the accredited body for Employment Services in the Veneto Region **once the employment result is acquired**, i.e. if the recipient of the activities has signed an open-ended or fixed-term employment contract of at least 6 months and one day. Furthermore, **the PPA may be suspended** if the recipient enters into an employment relationship with a contract not exceeding 6 months. At the end of the suspension period, the recipient may resume use of the services agreed in the PPA.

# THE DATA

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As at 31 December 2020, with reference to the first relationship signed at the end of the set process, **the employment contracts signed by the beneficiaries of the Jobseeker's Allowance totalled 32,416**, 71% of the activated allowances, and in 37% of cases this is an open-ended or fixed-term contract lasting more than 6 months.



# 52,775

## ASSEGNI RILASCIATI



### 36%

di cui percettori di  
ammortizzatori sociali



### < 10 days

TEMPO MEDIO RILASCIO

MASCHI



24,850  
(47%)

FEMMINE



27,925  
(53%)

ITALIANI



41,051  
(78%)

STRANIERI



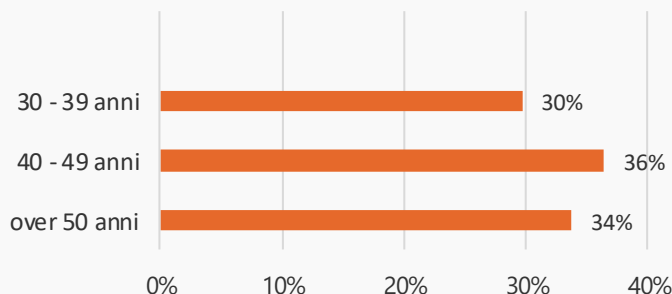
11,724  
(22%)



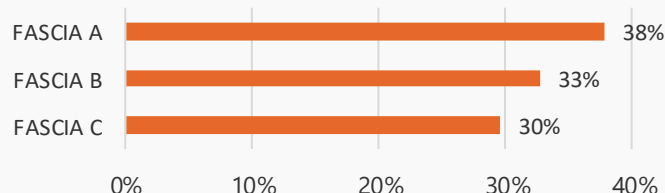
# 16,642

ASSEGNI RILASCIATI  
JANUARY - DECEMBER 2020

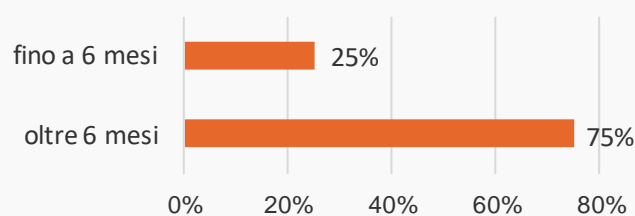
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PROFILAZIONE



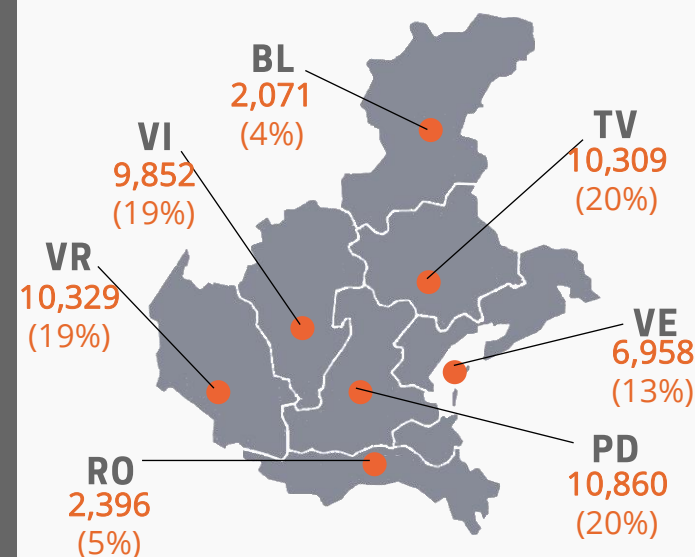
ANZIANITÀ DISOCCUPAZIONE



ASSEGNO  
PER IL LAVORO



DISTRIBUZIONE PROVINCIALE



CAPOLUOGHI

BELLUNO JOB CENTRE	1,009
PADUA JOB CENTRE	5,570
ROVIGO JOB CENTRE	1,270
TREVISO JOB CENTRE	3,829
VENICE JOB CENTRE	1,873
VERONA JOB CENTRE	4,376
VICENZA JOB CENTRE	3,246



# 45,469

## ASSEGNI ATTIVATI

### PRIMI 10 ENTI PER ASSEGNI ATTIVATI

- 1 GI GROUP (6,636)
- 2 UMANA (6,034)
- 3 ADECCO ITALIA (4,040)
- 4 MANPOWER (3,597)
- 5 ENAIP VENETO (3,195)
- 6 RANDSTAD (2,519)
- 7 SYNERGIE (2,025)
- 8 STAFF (1,558)
- 9 ERGON (1,308)
- 10 ENAC VENETO (1,217)

# 86%

## % SU ASSEGNI RILASCIATI

ALLOWANCES ACTIVATED	NUMBER OF BODIES
> 300	24
100 to 299	25
50 to 99	11
10 to 49	19
1 to 9	17
0	12



**ASSEGNO**  
PER IL LAVORO



# 38,453

## ASSEGNI CONCLUSI



# 32,416

## CONTRATTI DI LAVORO

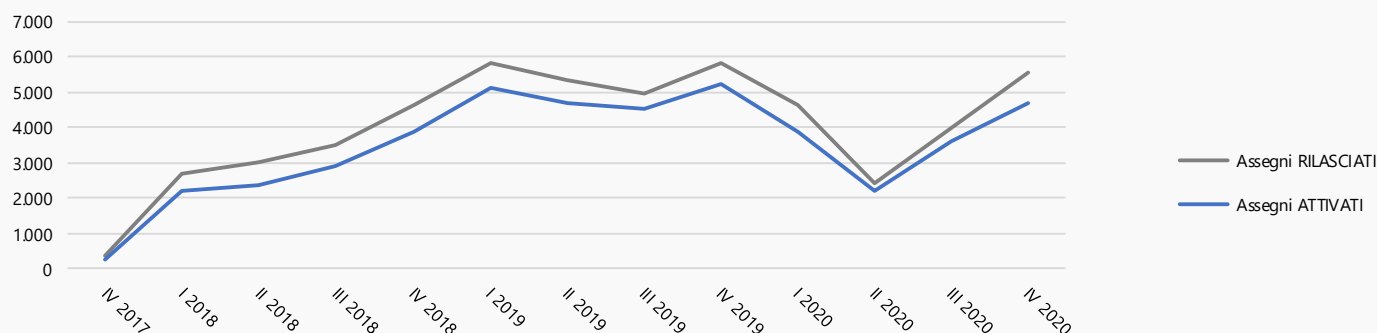
% SU ASSEGNI ATTIVATI

# 71%

% DURATA > 6 MESI

# 37%

### GRAFICO ANDAMENTO



## WHAT IS IT

It is a virtual spending contribution, for a maximum value of 5,796 euro, which unemployed people can use to receive qualified outplacement assistance services throughout Veneto, in one of the 400 offices of the 108 accredited bodies for Employment Services.

## WHO IS IT FOR?

All unemployed persons over 30 residing or domiciled in the regional territory of Veneto. The Jobseeker's allowance can also be applied for by those receiving the Naspi (New Social Insurance Provision for Employment) or other income support tools. It is not available to those who are already involved in active policies or training courses financed by the Veneto Region or other public bodies.

## WHAT IS IT FOR?

Supporting the integration/re-integration into work of unemployed citizens through active labour policy processes. Thanks to the Jobseeker's Allowance, unemployed people can receive free outplacement assistance services such as information, guidance, counselling, training, and support for integration or re-integration into work. The process is set out by the tutor of the accredited subject chosen together with the unemployed person, on the basis of the employability profile assigned by the Job Centre and for an amount equal to the value of the allowance.

## HOW/WHEN CAN I APPLY FOR IT?

At any time, by going to the Job Centre in your area or through the ClicLavoro Veneto portal by accessing the "Centro per l'Impiego Online" service.





## **JOBSEEKER'S ALLOWANCE**

Spending contribution that can be applied for by unemployed persons over 30 who are or are not the beneficiaries of income support benefits, residing or domiciled in the regional territory. The Jobseeker's Allowance gives citizens the right to receive certain job placement/outplacement assistance services, provided by subjects accredited by the Veneto Region's Employment Services. The allowance beneficiary is free to choose the accredited body to contact for the provision of the set services. The value of the allowance, up to a maximum of Euro 5,796, is established on the basis of the employability profile of the worker and is paid, mainly once the employment result is achieved, to the accredited body that provided the service. In the event of employment failure, only a share of the services actually provided is paid to the organisation.

## **ALLOWANCES ISSUED**

Jobseeker's allowances issued by the Veneto Job Centres, after checking that the requirements are met and processing the recipient's employability profile. The profiling activity determines the aid intensity band assigned and the related economic value of the Jobseeker's Allowance. Once the allowance has been received, the worker has 30 days to choose the accredited body for Employment Services in the Veneto Region to which he/she wishes to request the provision of services, otherwise the allowance will expire.

## **ALLOWANCES ACTIVATED**

Jobseeker's Allowances for which, after the first appointment with the chosen accredited subject, the Active Policy Proposal (PPA) has been defined and signed by the worker, which contains the details of the activities considered useful to improve the employability of the recipient of the measure.

## **ALLOWANCES EXPIRED**

If, within 30 days from issuing the Jobseeker's Allowance, the recipient does not make any choice as to the operational office of the accredited entity where he/she will benefit from the services provided, the allowance lapses and the person must re-join the programme by going back to his/her Job Centre.

## **ALLOWANCES CONCLUDED**

Jobseeker's Allowances for which the deadline for the provision of information, guidance and counselling services defined in the PPA, and for the achievement of the employment result, has expired. The maximum total duration of the Allowance is: BAND A: 6 months (with PPA validity of 3 months); BAND B: 8 months (with PPA validity of 5 months); BAND C: 9 months (with PPA validity of 6 months). Allowances Concluded also include the allowances that have been activated and for which the employment result has been confirmed and the PPA is thus concluded.



## UNEMPLOYED PERSON

According to Italian Legislative Decree 150/2015, unemployed workers are considered to be those who electronically declare their immediate availability for work and participation in active labour policy measures. This declaration (DID) must be confirmed by signing the Personalised Service Pact (PSP) at the competent Job Centre. Workers whose income from employment or self-employment corresponds to a gross tax equal to or lower than the deductions due under article 13 of the Consolidated Income Tax Act, pursuant to Italian Presidential Decree no. 917 of 22 December 1986, are also considered unemployed under Italian Law No. 26/2019, Article 4, paragraph 15-quater.

## ACCREDITED BODY

Within the framework of this initiative, an accredited body for Employment Services in the Veneto Region, admitted to the management and provision of services under the Jobseeker's Allowance. Each accredited subject is assigned a budget, intended as a maximum threshold of initial expenditure and not as an allocation of resources, within which individual processes may be activated in favour of the recipients of the Jobseeker's Allowance. The determination of the budget is composed of a fixed part, which is the same for all (25% of the total budget), and a variable part (75%), on the basis of the experience gained in the provision of active policy interventions and the employment effectiveness shown.

## PERSONALISED SERVICE PACT (PSP)

Document stipulated between the worker and the Job Centre to confirm the Declaration of Immediate Availability (DID) and containing details of the active policy or job search activities to be carried out by the person concerned.

## EMPLOYABILITY PROFILE

Indicator expressing the probability of re-employment of the unemployed person within 24 months from issuing the DID and thus his/her distance from the labour market. The recipient's employability profile (profiling) is broken down into three levels of outplacement aid intensity:

- BAND A – low aid intensity: people able to find a job on their own or needing minimal outplacement support. They are mainly adults with a high level of education and professional qualification, who have terminated their employment relationship on the set deadline.
- BAND B – medium aid intensity: people with medium-low educational qualifications in need of outplacement services in the labour market, mainly due to redundancy.

- **BAND C – high aid intensity:** people who, due to specific problems, need intensive services in finding a job. These are mainly older people with low levels of education and professional qualifications who have terminated their employment as a result of redundancy.

Profiling is based on variables related to individual socio-demographic characteristics (age, gender, geographic location, education, training), information on the unemployment event, and information on employment history prior to becoming unemployed. The employability profile and the allocation of the relevant aid intensity level are determined by the competent Job Centre on the basis of the data available from the Veneto Employment Information System (Silv).

## **ACTIVE POLICY PROPOSAL (PPA)**

Document proposed by the service provider to the measure recipient on the basis of his/her employability needs and describing in detail the activities considered useful to increase the probability of placement on the labour market. The worker's acceptance of the PPA is essential to start the active policy process.

## **OUTPLACEMENT ASSISTANCE SERVICES**

The services that can be activated for the composition of the Active Policy Proposal (PPA) and of the process to be undertaken by the unemployed person are broken down into:

- **Information, guidance and counselling services:** specialist interview, needs analysis, assessment of professional experience and employability on the regional labour market, CV writing.
- **Training services:** preparatory courses for language certification or ECDL computer certification, training courses for work equipment qualification, training courses for professional development.
- **Integration/re-integration into work support services:** search and analysis of the most suitable employment opportunities for the recipient's profile (scouting and matching), assistance in the pre-selection phase, jobseeking support, internship.

The processes have a maximum duration that varies according to the aid intensity band determined by the profiling: 3 months for Band A, 5 months for Band B and 6 months for Band C.

## VALUE OF THE JOBSEEKER'S ALLOWANCE

The value of the Jobseeker's Allowance varies according to the profiling band, the type of contract obtained in case of employment success and the training voucher, if activated.

The maximum value of the Jobseeker's Allowance is stated in the table below:

SERVICES	AxL VALUE BAND A (Euro)	AxL VALUE BAND B (Euro)	AxL VALUE BAND C (Euro)
AxL MAXIMUM VALUE	3,536	4,264	5,796
Share due per process	266	494	1,026
Training voucher	1,770	1,770	1,770
Support service for integration/re-integration into work with open-ended contract	1,500	2,000	3,000

## TRAINING VOUCHER

Spending contribution of a fixed amount of Euro 1,770, granted to each recipient of a Jobseeker's Allowance for the participation in the training courses envisaged under the measure. Participation in training courses is optional, as the accredited body with which the holder of the Jobseeker's Allowance is carrying out the active policy process must assess its appropriateness in terms of job placement/outplacement.